**Abridge Surgery PPG Meeting’**

**Wednesday 20th July 1pm**

**Abridge Village Hall**

**Dr. D Colvin – Dr. B Isinkaye**

**37 Ongar Road**

**Abridge**

**Esses**

**RM4 1UH**

**Tel NO: 01992 812 961**

**Representing Surgery:** Monika Smith, Loraine Oliver

**Patients:** Tina Marns, Janette Dear, Maggie Knight, Alison Middleton, Greg Hill, Susan Parish, Barbara Admondson, Ray Russel, Morag Austin—Pugh, Margaret Everet,Margaret Phillips, Deborah Day, Elaine Jeffreis, Christine Kent,

**Minutes of Last meeting:** Agreed

**Introductions:** Group introduced themselves

From last meeting Monika ask for a volunteer(s) to act as Chair for meetings

Janette Dear, Tina Marns came forward and were asked to take on the role

**Doctor Appointments:**

* Monika explains about the new telephone system, 12 callers at one time
* 8am & 2pm for appointments for the day
* Introduction of second GP on Wednesday morning had been placed at Abridge surgery
* You can now book a telephone appointment for a max of 3 weeks in advance
* You can call 111 if you are unable to get an appointment and they will signpost you in the right direction
* Monika, explained we need to educate patients about calling 111 and the pharmacy for advice, please check website for any updates, opening times and way of getting help. Monika will update Link up about self-help and will advertise surgery website with the next issue of link up.
* Website is being updated monthly, so please check for any help, helpful advice is being uploaded

**Repeat prescriptions**

* Now being able to email requests in as per previous minutes request
* Sick note requests also available to request by email

AOB:

* Sink – following from our last meeting Monika has been working hard to get permission for this to go ahead, as of today she is waiting on Thames Water and Parish Council
* Group was asked for their opinion about an out of hours doctor on a Thursday evening until 8pm at Abridge Surgery – the group agreed that this was a good idea. Monika will be sending out a survey shorty to everyone to get their feedback before this can we put in place
* Monika was looking at funding to get the phlebotomist (Blood) to come into surgery once **a week once a month**, this is up for discussion with the partners.
* A group member asked about the surgery in Theydon Bois (Limes) being used as additional space for doctors to use

Monika explained that they did not own the building and that if there was a possibility it would mean renting and funding is not available to consider this

* Monika explained that if patients have a long-term illness, if a patient is deaf, asthmatic etc, patients are asked call the receptionist to make sure it is added to their records and will show up when you call surgery
* Monika will ask a GP to attend next meeting
* Fundraising – group agreed that a fundraising sub-committee should be set up independence of the practice to help with raising funds Tina & Jannette to liaison with Alison to try to get this set up
* Wishlist for items needed:
* Defibrillator for the surgery – at present if this was needed there is one you have run down to the village hall ring 111 to access code
* Noticeboard for outside of surgery
* Better sign for frontage – which has now been agreed and a sign is being made
* Air conditioning for the receptionist area and waiting room
* potential of changing lights, as very costly at the moment, it could save on electricity bill and practice money could go on different provisions

Date of next meeting: 20th October 2022 at 19:00 at Abridge Village Hall