**Abridge Surgery PPG Meeting**

**Thursday 24th October 2024**

**Abridge Village Hall**

**Dr. D Colvin – Dr. B Isinkaye**

**37 Ongar Road**

**Abridge**

**RM4 1UH**

**Tel NO: 01992 812 961**

**Representing Surgery:** Monika Smith, Loraine Oliver

**Members:** Janette Dear, Gregg Hill, Pam Hallawi, Barbara Admonson, Sue Parish, Tina Marns

**Apologies:** Alison Middleton

**Minutes of Last meeting:** Sent out by email – agreed at this meeting

**Surgery updates:**

* There are now extra appointments available on Monday’s am and pm
* Monday AM extra doctor from November to March to cover the winter period
* New doctor to start soon, however, this has yet to be finalise
* Conversation between the two partners to do more face-to-face appointments are in discussion
* Reviews of practice website are being looked at
* Evening phone calls will continue and morning appointments are mixture of F2F and telephone
* Unfortunately, the first Vaccination clinic had a number of issues. Monika said these issues have now been rectify and clinics should be a lot easier now
* Covid Vaccinations are being done on Monday afternoons until the end of November flu vaccines will continue until the end of December
* There are some queries about the Shingle jabs and the age guidelines Monika to investigate
* Late night appointment are still available on Thursdays
* The room with the ceiling damage and office has now been fixed
* Pharmacies are being asked to come to a practice meeting to discuss issues
* It is not practical to open appointments for booking online until the issues are sorted. There is no guidance on how to open appointments to online booking from NHS England
* Two doctors at surgery every day except on Mondays when there will be three doctors
* Due to funding and lack of room space the practice has had to juggle staff around which mean some working from home on some days
* New patients can register online to join the surgery from October
* The back door is reported to landlord as it is not a fire door and will not be mended untill April the Landlord has said

If the door becomes worse the surgery will have to close because it would make the surgery unsafe, landlord has been informed

Monika has been working very hard to find a solution to solve this problem

Greg said he would talk to the landlord

* There was a suggestion that the surgery could move to Ongar, this was felt it would not be practical for our patients as it is a long distance away
* Greg to arrange for a pickup of old fridge

**Date of next meeting:**

**Thursday 30th January at 12 noon in the Village Hall**