**Abridge Surgery PPG Meeting**

**Thursday 2nd March 2023 1pm**

**Abridge Cricket Club**

**Dr. D Colvin – Dr. B Isinkaye**

**37 Ongar Road**

**Abridge**

**RM4 1UH**

**Tel NO: 01992 812 961**

**Representing Surgery:** Monika Smith, Loraine Oliver

**Members:** Janette Dear, Susan Parish, Barbara Admondson, Morag Austin-Puhg, Derek Gaynar, Alison Middleton, Ray Russell, Susan Simpson, Jayne Jackson, Francis Marion, Kim Ledlow

**Apologies:** Tina Marns, Greg Hill

**Minutes of Last meeting:** Agreed

**Introductions:** Members introduced themselves

**Surgery updates:**

* Doctors and nurses are doing late night appointment on Thursdays, please ring the doorbell to gain access, these run until 8 pm.
* New guttering is being installed around the surgery
* Face to Face appointments are now available on Wednesdays and Fridays
* We are in the process of getting a new entry door fitted (auto sensory) for ease of access for wheelchair users etc. And new fire door for the side entrance
* Reception is having new screen put in to make it easier to speak to patients, currently it’s very difficult to hear patients trough the glass.
* Update on sink – unfortunately the lady that Monika was dealing with has left her post in January and nobody let Monika know, so this is still ongoing
* The Clinical Commissioning Groups (C.C.G) has now change to Integrated Care Board (ICB) unfortunately the job roles have yet to be allocated
* We are now down to 5 receptionists; we are hoping to appoint a new member of staff for September
* Doctor surgery is installing their own Defibrillator (should be in place by April) which will be sited in surgery office
* The team have caught up with scanning of letters since they had to moved into the village hall (after incident)
* Nurse and some GP appointments can be book in advance
* There are 18 bookable appointments on the day, but this varies day to day on Fridays there are 24 that’s only am. Afternoon appointments vary depending on procedures that people are booked in for. You are also able to book to see your GP up to two weeks in advance.
* The surgery cannot close its books or refuse new patients

The Surgery also have

* + Martin – physio
	+ Mo – pharmacist to do medication reviews
	+ Dietitian – Damien and Faye
	+ Social subscriber Julie– once a week for filling in form i.e., blue badge, benefits. They can connect patients to community groups and agencies for practical and emotional support
	+ Rebecca – Health and wellbeing coach, Learning difficulties and ongoing needs coach
	+ Paramedic car – goes out to see people if they are unable to attend surgery
	+ If you have any hearing impairments or access disabilities, please inform the surgery they will then add this to your records so that when you call this will come up on screen

**Date of next meeting:** **TBA approx. in June 2023**